



# Company Profile



**Quality**

**Structured**

**On-Time**

## COMPLETED PROJECTS



**Top Structures: Residential Housing – 2926 Units**



**Top Structures: Multistorey Housing – 7157 Units**



**Top Structures: Upmarket Housing – 32 Units  
(R5mil+)**



**Civil implementation worth R 500 Million**

**Services, Roads, Bridges, Fibre, Gas,  
Sewer main structures, Golf Courses, Flood dams**



**Civil coordination management 10 000 Units  
(Mega City Developments)**



## **INTRODUCTION**

Ultimate Urban Solutions (Pty) Ltd. was founded in 2015 by Ben Wasserman with a vast knowledge base acquired through the successful completion of previous projects amounting to more than R 600 mil, consisting of civil and top structure management in both upmarket and low-cost environments. Winner of Construction World best Project 2009

Since its inception, the Ultimate Urban Solutions staff compliment has grown by more than 450%.

Through relentless research and implementation of new technological breakthroughs, as well as an immense compliment of internal expertise in a multitude of fields, internal processes are continuously improved to ensure maximum efficiency and accuracy.

## **OUR TEAM**

Our teams consist of on-site management and quality control inspectors. Document control and top-level management are based off site.

Off-site members regularly travel between sites to carry out ad-hock inspections, ensuring the integrity of site information, internal systems, and compliance to company as well as client policies and procedures.

On-site members are based and allocated to a specific site, ensuring point of contact with all role players.

## OUR VISION

To ensure that our projects are consistently delivered in good time, at the right cost, and at quality that exceeds expectation.

## OUR MISSION

To be the dynamic energy driving quality and timeous delivery by applying the irrefutable directive of best practice, and by recognition of and implementation of new technological breakthroughs.

To continuously develop and enhance internal systems to meet, exceed and sustain demands.

To persistently mentor our staff, instilling passion, and rigorous attention to detail to ensure absolute precision in executing our clients' dreams and ambitions.





## OUR CORE COMPANY VALUES

- ✓ Quality
- ✓ Professionalism
- ✓ Respect
- ✓ Safety
- ✓ Integrity
- ✓ Accuracy
- ✓ Fairness
- ✓ Honesty
- ✓ Goal driven
- ✓ Accountability
- ✓ Commitment
- ✓ Enthusiasm
- ✓ Dynamic
- ✓ Transparency





## RESIDENTIAL MANAGEMENT SNAG LISTS USED ON SITE

| Raft  | Wall plate  | Roof  | Closed unit   | Final snag list   | DBC Progress reports  | DBC Analytics post construction   | DBC Site Control  |
|---|---|---|---|---|---|---|---|
|  |  |  |  |  |  |  |  |

Each building discipline has an inspection list, compiled through years of experience, and in accordance with the highest standards, thoroughly ensuring that quality standards are adhered to.

Every inspection list with defects indicated, is rectified, and signed off by UUS and the contractor.

Serious defects pointed out are escalated and the affected discipline is stopped to obtain a professional rectification method statement from the authorised engineer or architect.

Workflows are closely monitored and analysed to determine performance.

Inspections are done digitally and does not require immediate data connectivity. Our internal systems are designed this way to eliminate the influences of poor site communication infrastructure.

Ultimate Urban Solutions will operate meticulously with the client's appointed engineer; however, we are also able to consult with an appointed panel of specialised engineers with whom we hold longstanding partnerships in case there is a need for closer attention to technicalities.

## REPORTING

Ultimate Urban Solutions will create a combined report by process of extraction from Client Database(If Applicable) and UUS internal systems to report on the following:

- ✓ Progress
- ✓ Certificates loaded onto Client's Database(If Applicable) / DBC related to progress. (Date specific)
- ✓ Average time between milestones
- ✓ Time lapse from snag to de-snag
- ✓ Historical data for future projections
- ✓ Residential construction life cycle
- ✓ Sales time periods

These reports are sent out weekly and discussed daily to prevent delays and inform the client of possible issues.

The building contractor uses these reports to ensure the site is running efficiently.

## Key Hand Over

Ultimate Urban Solutions assists the client in successful hand over of the units to the end user and facilitates this procedure with thorough documentation management and the Customer Care systems created by UUS for this function.



## **After Sales (Customer Care)**

Ultimate Urban facilitates this function to ensure that the end user have a pleasant experience, thereby promoting word of mouth sales.

All contractors to have an employee designated to the role of Customer Care, and technical team to attend to the clients compliant.

Customer Care staff situated at the Customer Care Centre on all sites.

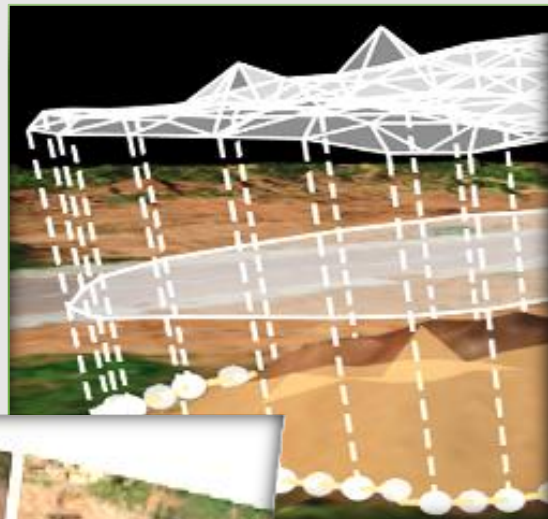
All Customer Care staff has access to a cell phone, computer, printer/scanner, and the customer care web base system created by Dynamic Building Concepts.

Weekly reports are supplied and analysed to ensure turn-around times are adhered to.



## ADDITIONAL SERVICES (ULTI-AIR)

- Can be incorporated into the entire construction lifecycle.
- Weekly flights - visual timeline progress monitoring.
- As Planned vs. As Build.
- Orthomosaic site map and 3D models.
- Enabling decisive and focused attention and action.
- Cinematic and Photographic Marketing Material.
- Safety & Housekeeping Inspections.
- Surveying of building materials.
- Quick assessments of external damages caused by rain or storms.





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